

Corporate Banking

Corporate Broking Manual

EGM I

English



Index

1	Log In	3
2	Options	9
3	Voting Instruction to SAAT	12
4	Blank Vote to SAAT	18
5	Attend Meeting in Person	22
6	Virtual Participation	26

In case of any questions, please contact:

corporate.brking@nl.abnamro.com

+31 20 628 6070 from Mon-Fri 09:00-17:30

1

Log In



ABN·AMRO

Log In

On 18 September, you should have received an email like on the right.

Extraordinary General Meeting of Shareholders of Triodos Bank of 23 October 2024

18 September 2024

Dear depository receipt holder,

Today, the Executive Board of Triodos Bank N.V. (Triodos Bank) has convened an Extraordinary General Meeting of shareholders (the EGM) and hereby invites you as a Triodos Bank Depository Receipt Holder (DR Holder) to attend the EGM on 23 October 2024. The EGM is scheduled to start at 13:00 CET, to be held at Hotel Theater Figi, Zeist, the Netherlands.

The EGM agenda, notes to the agenda and other supporting documents can be found and downloaded at www.triodos.com/egm. The record date for the EGM - the date on which you must own depository receipts to attend and to vote at the EGM - is 25 September 2024. This is also the date you can start registering for the meeting.

For this meeting, you can attend and/or vote in the following ways:

- You attend the EGM and vote in person (use link below);
- You attend the meeting and vote online (use link below);
- You give a proxy to SAAT with voting instructions (use link below);
- You give a proxy to SAAT without voting instructions (use link below), and
- You issue a waiver via Captin to allow SAAT to vote on your behalf for a certain period of time.

You can find more information on attending and voting on: www.triodos.com/egm => guidebook
Your response is appreciated to ensure that voting rights are exercised. As of 25 September 2024, you can register for the meeting via:

<https://corporatebroking.abnamro.com/shareplan>

Triodos Bank has opted to outsource the registration and voting process to ABN AMRO's specialised Corporate Broking Portal.

Kind regards,
The Executive Board of Triodos Bank

To login, please click on the link, you will then be redirected to the next page.

Log In – First time

You will be asked to reset your password. Even if you already have an account from the last AGM, please create a new password. This is for security reasons.

Please remember this password, as you will need it to login.

Reset password

Password requirements:

- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- At least 1 special character (\$ + , ; = ? @ # | ' . ^ *) (% ! - ~ } { } [_ /)
- Minimum 8 and maximum 20 characters

New password

Re-enter password

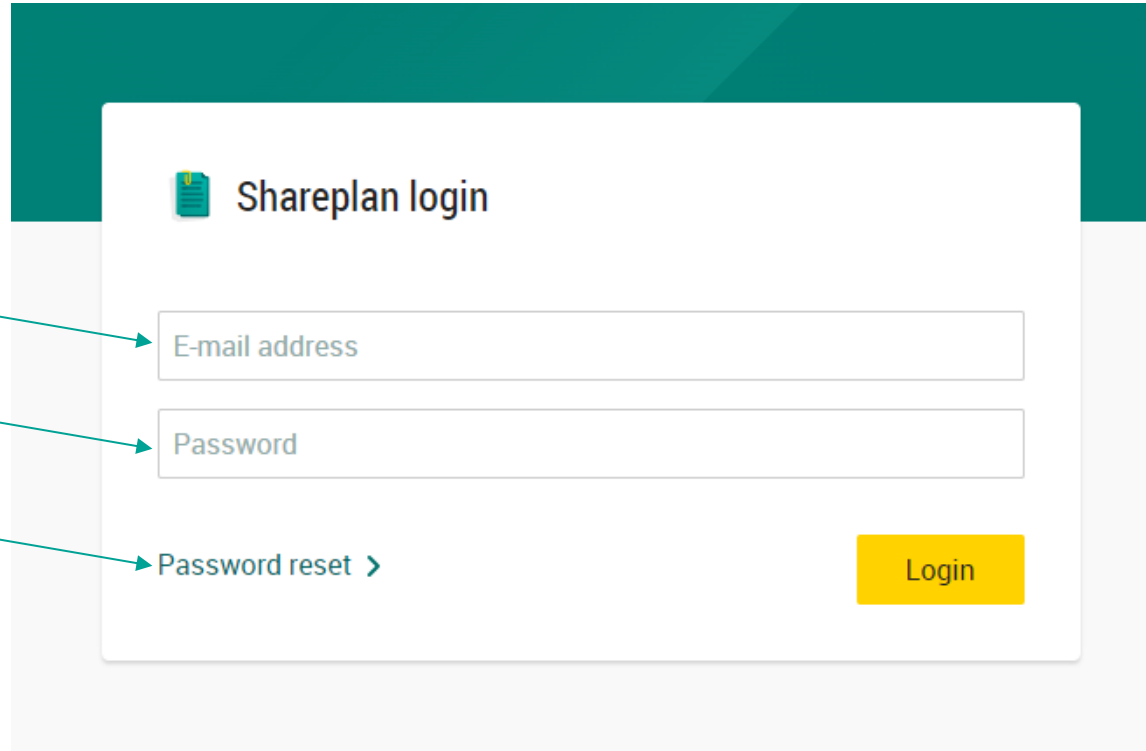
Submit

Log In – Already have an account

Enter the email address, with which you received the Invitation.

Enter the Password you have set.

If you have forgotten your password, enter your email address and then select this button and follow the steps on the next page.



The image shows a 'Shareplan login' form with a teal header. The form contains three input fields: 'E-mail address', 'Password', and 'Password reset >'. A yellow 'Login' button is located at the bottom right. Three callout boxes on the left provide instructions: the first points to the 'E-mail address' field, the second points to the 'Password' field, and the third points to the 'Password reset >' link.

Shareplan login

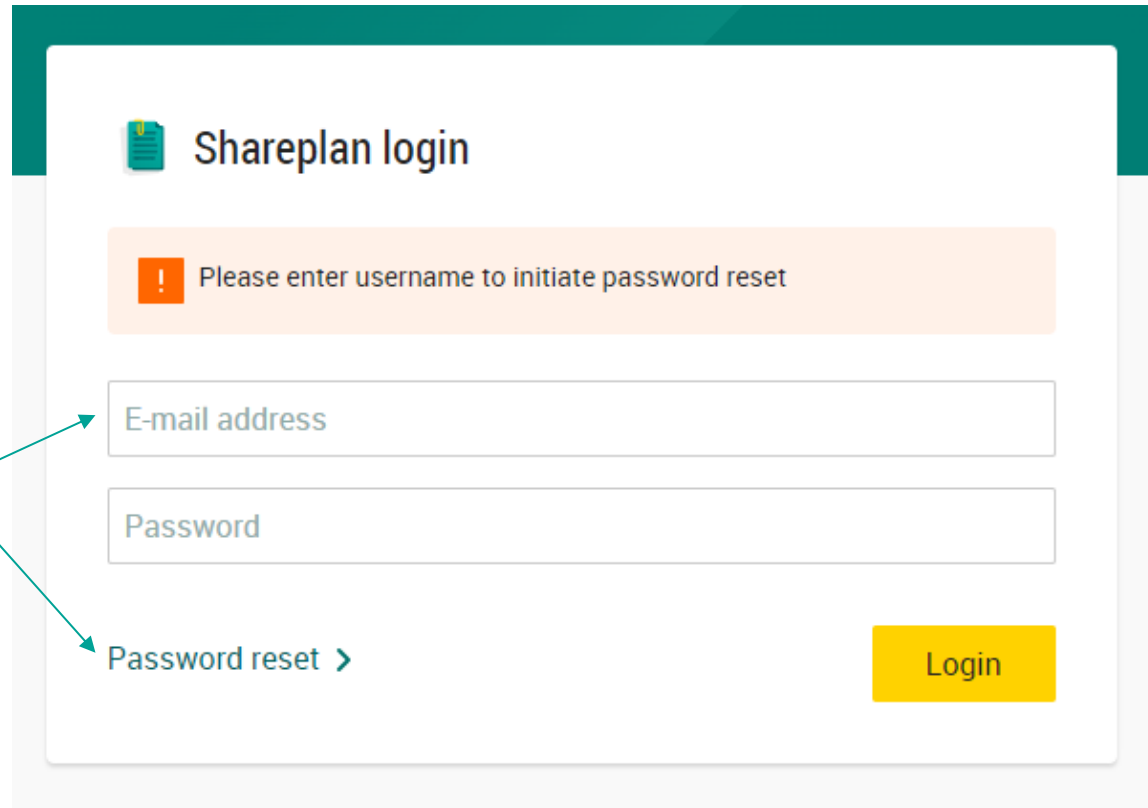
E-mail address

Password

Password reset >

Login

Log In – Password Forgotten

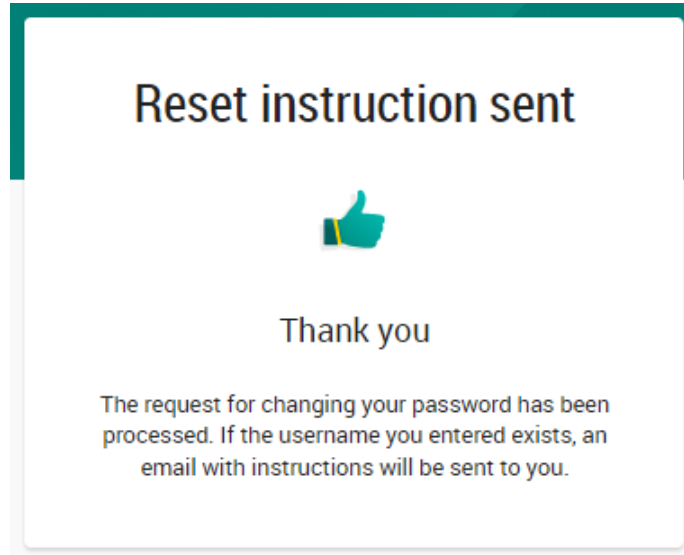


The screenshot shows a web interface for a 'Shareplan login'. At the top, there is a teal header bar. Below it, the page title 'Shareplan login' is displayed next to a document icon. A light orange warning box contains an exclamation mark icon and the text 'Please enter username to initiate password reset'. Below this are two input fields: 'E-mail address' and 'Password'. At the bottom left, there is a link 'Password reset >' and at the bottom right, a yellow 'Login' button.

Enter the **email address**, with which you received the Invitation and select "Password reset".

Log In – Password Forgotten

The following page should appear.



In your email, you will then find a link to create a new password.

If you can't select it, you can copy-paste the link in your browser.



Dear Sir or Madam,

Kindly use the below link to reset your password for ABN AMRO Corporate Broking Portal.

<https://cb36df6dbd4442c2.df162bec27144b97.abnamro.net/tokenlogin?token=mvsuS0I3u-usEwbGkhLJRgSxLPc-SP-v2>

Thank you for using ABN AMRO Corporate Broking.

Yours faithfully,
ABN AMRO Corporate Broking.

Please email corporate.broking@nl.abnamro.com for all queries.

2 Options

Navigating the portal

The screenshot shows the ABN-AMRO portal interface. At the top left is the ABN-AMRO logo. At the top right are language options: NL | **EN** | FR | DE | ES, and a 'Log out' button. Below the logo is a dark green navigation bar with three tabs: 'General Meetings', 'My Votes / Registrations', and 'My Account'. Below the navigation bar is a table with the following data:

Issuer	Meeting name	Meeting type	General meeting date
Triodos Bank N.V.	Extraordinary Meeting of Shareholders of Triodos Bank N.V.	Extra Ordinary Or Special General Meeting	15 Nov 2024 12:00 CET
Stichting Administratiekantoor Aandelen Triodos Bank	Depository Receipt Holders Meeting	Extra Ordinary Or Special General Meeting	09 Oct 2024 12:00 CET

Annotations with arrows point to various elements:

- An arrow points from the text 'Select the meeting you wish to register for.' to the first row of the table.
- An arrow points from the text 'Overview of all ongoing meetings' to the 'General Meetings' tab.
- An arrow points from the text 'Overview of your registration. You can also download your registration ticket here or find the link to follow the meeting virtually.' to the 'My Votes / Registrations' tab.
- An arrow points from the text 'Overview of your account.' to the 'My Account' tab.
- An arrow points from the text 'Change the language of the website.' to the language selection options.

Registration options – in person or virtually

Vote for the meeting yourself.
→ See page 5

Register to attend the meeting in person
→ See page 22
or give voting instructions to SAAT.
→ See page 12

Register to follow the meeting virtually.
→ See page 26

The screenshot displays the ABN-AMRO website interface for a general meeting. At the top, the ABN-AMRO logo is on the left, and navigation links for 't.com', 'NL | EN | FR | DE | ES', and a 'Log out' button are on the right. A dark green navigation bar contains 'General Meetings', 'My Votes / Registrations', and 'My Account'. Below this, the page title is 'General Meeting > General details'. Three buttons are visible: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. The main content area features the Triodos Bank logo and the text 'Triodos Bank N.V. Extraordinary Meeting of Shareholders of Triodos Bank N.V.'. A 'Schedule' section shows a timeline with four key dates: 'Access date' (02 Sep 2024 00:00), 'Record date' (25 Sep 2024 18:00), 'Deadline date' (08 Nov 2024 11:30), and 'General meeting date' (15 Nov 2024 12:00). A 'Feedback' button is located on the right side of the page.

3 Voting Instruction to SAAT

Voting Instruction to SAAT- Step 1

vanessa@triodostest.com NL | EN | FR | DE | ES Log out

General Meetings My Votes / Registrations My Account

General Meeting > General details

Give voting instructions Attend meeting in person Attend meeting virtually

Triodos Bank N.V.
Extraordinary Meeting of Shareholders of Triodos Bank N.V.

Schedule 26
(Timezone - CET)

Record date: 25 Sep 2024 18:00
General meeting date: 15 Nov 2024 12:00
Access date: 02 Sep 2024 00:00
Deadline date: 08 Nov 2024 11:30

Issuer: Triodos Bank N.V.
Meeting name: Extraordinary Meeting of Shareholders of Triodos Bank N.V.
Website: www.triodos.com/agm

If you would like to give your own voting instructions, please select "Give voting instructions"

Voting Instruction to SAAT- Step 2

Extraordinary Meeting of Shareholders of Triodos Bank N.V.



I would like to attend the meeting

I would like to virtually participate during the meeting

Security class: Depository Receipt

Agenda:

Cast all votes "For", "Against" or "Abstained" on all items.

Select "Reset" to give individual voting instructions.

All for All against All abstained Reset

1 Opening and announcements

Not votable

2 Votable Item #1

For Against Abstained

3 Votable Item #2

For Against Abstained

4 Votable Item #3

For Against Abstained

5 Any other business

Not votable

6 Closing

Not votable

Number of shares: 1000

Voting Instruction to SAAT- Step 3

Vote collector: Stichting Administratiekantoor Aandelen Triodos Bank (SAAT) with no right of substitution

Proxy:

I/we hereby appoint Stichting Administratiekantoor Aandelen Triodos Bank (SAAT) with no right of substitution as Proxy Holder (with a right of substitution) to attend the General Meeting of Triodos Bank N.V. (the "Company") on 15 Nov 2024 at Hotel Theater Figi, Het Rond 2, Zeist, to participate in the deliberations and to exercise the voting rights attached to the aforementioned Securities in my/our name in accordance with the instructions mentioned above, and to sign all documents and/or perform any other actions to confirm the casted votes.

I/we hereby give the Vote Collector the following instructions mentioned above to vote in my/our name at the Company's General Meeting.

i The following registration(s) will be cancelled when the voting instruction is approved by your Intermediary

Registration number	Name	Number of securities
1.722.00003	Haeussler	1000

Terms and conditions

I/we hereby confirm that I/we have read, understood and consented to the [Terms of Use](#) as well as having saved, printed or sent myself/ourselves a copy thereof.

go back

Cancel

Confirm

Accept the Terms & Conditions and Confirm.

Voting Instruction to SAAT- Step 4

Your votes have been successfully cast once you see this screen.

[General Meeting](#) › [Voting instructions](#) › Thank you

Extraordinary Meeting of Shareholders of Triodos Bank N.V.



Your vote is important. Thank you for your voting instruction.

If you wish to change your vote, you can do this upto shareholder deadline date of the general meeting.

[go back](#)

[Browse and vote for GMs from other Issuers](#)

Voting Instruction to SAAT- Step 5

ABN-AMRO




vanessa@triodostest.com NL | EN | FR | DE | ES Log out

General Meetings My Votes / Registrations My Account

Request type:

Virtual participation Attendance requests Voting instructions Confirmed votes

Search by issuer

Issuer	General Meeting	General meeting date	No of shares	Registration number	Status	Actions
Triodos Bank N.V.	Extraordinary Meeting of Shareholders of Triodos Bank N.V.	Nov 15, 2024 12:00 CET	1000	1.722.00004	Approved	  

View your given voting instructions here.

4 Blank Vote to SAAT

Blank Vote to SAAT– Step 1

ABN·AMRO

NL | EN | FR | DE | ES

Log out

General Meetings | My Votes / Registrations | My Account

General Meeting > General details

Give voting instructions | Attend meeting in person | Attend meeting virtually

Triodos Bank N.V.
Extraordinary Meeting of Shareholders of Triodos Bank N.V.

Schedule 26
(Timezone - CET)

Record date: 25 Sep 2024 18:00
General meeting date: 15 Nov 2024 12:00
Access date: 02 Sep 2024 00:00
Deadline date: 08 Nov 2024 11:30

Issuer
Triodos Bank N.V.

Meeting name
Extraordinary Meeting of Shareholders of Triodos Bank N.V.

Website
www.triodos.com/agm

Click here if you want SAAT to vote on your behalf at the meeting.

Blank Vote to SAAT– Step 2

Extraordinary Meeting of Shareholders of Triodos Bank N.V.



I would like to vote for the meeting

I would like to virtually participate during the meeting

Security class:* Depository Receipt

Number of shares: 1000

Attend by proxy: None Delegate to SAAT

i The following voting instruction will be cancelled when attendance request is approved by your Intermediary

Registration number	Name	Number of securities
1.722.00002	Haeussler	1,000

Terms and conditions

I/we hereby confirm that I/we have read, understood and consented to the [Terms of Use](#) as well as having saved, printed or sent myself/ourselves a copy thereof.

go back

Cancel

Confirm

If you wish for SAAT to vote on your behalf select:

Attend by proxy: "Delegate to SAAT".

Accept the Terms and Conditions and Confirm.

Blank Vote to SAAT– Step 3

ABN·AMRO

NL | EN | FR | DE | ES

Log out

General Meetings | My Votes / Registrations | My Account

Request type:

Virtual participation Attendance requests Voting instructions Confirmed votes

Search by issuer

Issuer	General Meeting	General meeting date	No of shares	Registration number	Status	Actions
Triodos Bank N.V.	Extraordinary Meeting of Shareholders of Triodos Bank N.V.	Nov 15, 2024 12:00 CET	1000		Approved	

First Prev 1 Next View More

Under “My Votes / Registration” > “Attendance requests” you can view your instruction.

5 Attend Meeting in Person

Attend meeting in person – Step 1

The screenshot shows the ABN-AMRO website interface for attending a meeting in person. At the top, there is a navigation bar with 'General Meetings', 'My Votes / Registrations', and 'My Account'. The main content area is titled 'General Meeting > General details' and features three buttons: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. Below these buttons is the Triodos Bank N.V. logo and the text 'Extraordinary Meeting of Shareholders of Triodos Bank N.V.'. A 'Schedule' section includes a calendar icon with the number '26' and the text '(Timezone - CET)'. A timeline shows key dates: 'Access date' (02 Sep 2024 00:00), 'Record date' (25 Sep 2024 18:00), 'Deadline date' (08 Nov 2024 11:30), and 'General meeting date' (15 Nov 2024 12:00). On the right, a sidebar lists the issuer as 'Triodos Bank N.V.', the meeting name as 'Extraordinary Meeting of Shareholders of Triodos Bank N.V.', and the website as 'www.triodos.com/agm'.

Register to attend the meeting in person; or let someone of your choice attend the meeting for you.

Attend meeting in person – Step 2

Extraordinary Meeting of Shareholders of Triodos Bank N.V.



I would like to vote for the meeting

I would like to virtually participate during the meeting

Security class:* Depository Receipt

Number of shares: 1000

Attend by proxy: None

i The following voting instruction will be cancelled when attendance request is approved by your Intermediary

Registration number	Name	Number of securities
1.722.00002	Haeussler	1,000

Terms and conditions

I/we hereby confirm that I/we have read, understood and consented to the [Terms of Use](#) as well as having saved, printed or sent myself/ourselves a copy thereof.

go back

Cancel

Confirm

If you wish to attend the meeting yourself select:


Attend by proxy: "None".

Accept the Terms and Conditions and Confirm.

Attend meeting in person – Step 3

Under “My Votes / Registration” > “Attendance requests” you can view your registration.

The screenshot shows the ABN-AMRO user interface. At the top, there is a navigation bar with the ABN-AMRO logo on the left and language options (NL | EN | FR | DE | ES) and a 'Log out' button on the right. Below the navigation bar, there are three tabs: 'General Meetings', 'My Votes / Registrations', and 'My Account'. The 'My Votes / Registrations' tab is active. Under this tab, there is a 'Request type:' section with four radio button options: 'Virtual participation', 'Attendance requests' (which is selected), 'Voting instructions', and 'Confirmed votes'. To the right of these options is a search box labeled 'Search by issuer'. Below this is a table with the following data:

Issuer	General Meeting	General meeting date	No of shares	Registration number	Status	Actions
Triodos Bank N.V.	Extraordinary Meeting of Shareholders of Triodos Bank N.V.	Nov 15, 2024 12:00 CET	1000		Approved	

At the bottom right of the table area, there are navigation buttons: 'First', 'Prev', '1', 'Next', and 'View More'.

Select the pdf file icon to download your registration ticket.

Please have a copy on hold when you attend the meeting.

6 Virtual Participation


Attend meeting virtually – Step 1

Register to follow the meeting virtually.

The screenshot displays the ABN-AMRO website interface for attending a virtual meeting. At the top, the ABN-AMRO logo is on the left, and language options (NL | EN | FR | DE | ES) and a 'Log out' button are on the right. A dark green navigation bar contains 'General Meetings', 'My Votes / Registrations', and 'My Account'. Below this, the breadcrumb 'General Meeting > General details' is shown. Three buttons are available: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. An arrow points from the 'Attend meeting virtually' button to a callout box on the left. The main content area features the Triodos Bank N.V. logo and the title 'Extraordinary Meeting of Shareholders of Triodos Bank N.V.'. A 'Schedule' section includes a calendar icon with the number '26' and the text '(Timezone - CET)'. A timeline shows four key dates: 'Access date' (02 Sep 2024 00:00), 'Record date' (25 Sep 2024 18:00), 'Deadline date' (08 Nov 2024 11:30), and 'General meeting date' (15 Nov 2024 12:00). On the right, a sidebar lists the 'Issuer' (Triodos Bank N.V.), 'Meeting name' (Extraordinary Meeting of Shareholders of Triodos Bank N.V.), and 'Website' (www.triodos.com/agm). A vertical 'Feedback' button is located at the bottom right of the sidebar.

Attend meeting virtually – Step 2

Register for virtual participation



Triodos Bank N.V.

Cancel

1/4 Shares and Account

Securities

Security class

Depository Receipts

ISIN

DepRec

Number of securities

1,000

Next

Select next.

Attend meeting virtually – Step 3

< Back Cancel

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone

+31

Re-enter mobile phone number

+31

Terms and Conditions

Phone
The phone number can not be changed once verified and must be used till meeting ends.

Enter your mobile phone number, without a "0" as first number.

Select the country code from the drop-down list.

Attend meeting virtually – Step 4

Important Information

In the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorised use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

By checking the boxes below, you confirm:

- that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- that you are a person authorized to accept these risks on behalf of the Securities Holder.
- that you acknowledge that, if available, you have read, understood, and agreed to the policy regarding the hybrid/virtual meeting/participation and the privacy statement declared applicable by the issuing institution.

Accept the disclaimers and proceed.

Attend meeting virtually – Step 5

Triodos Bank N.V.

Triodos @ Bank

< Back Cancel

3/4 Verification code

Enter code

A new verification code was sent to your mobile phone.

Send Again

Code

94264

Verify

Enter the code that you receive on your mobile phone per SMS. It might take a few seconds.

ABNAMRO 7m ago

Your one time password for www.abnamro.com/shareholder to virtually participate a meeting is: 94264

Attend meeting virtually – Step 6

If you registered successfully, you will see this screen.

Register for virtual participation



You successfully registered to join for virtual participation

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.

corporate.broking@nl.abnamro.com

[To my events](#)

Attend meeting virtually – Step 7

To find your registration go to “My Votes / Registration” > “Virtual Participation”

A few hours before the meeting, you will be able to join the meeting by clicking here.

The screenshot shows the ABN-AMRO user interface for virtual meeting registration. At the top, the ABN-AMRO logo is on the left, and the user's email (vanessa@triodostest.com) and language options (NL | EN | FR | DE | ES) are on the right. A 'Log out' button is also present. Below the header is a navigation bar with three tabs: 'General Meetings', 'My Votes / Registrations', and 'My Account'. The main content area is titled 'Request type:' and features four radio button options: 'Virtual participation' (selected), 'Attendance requests', 'Voting instructions', and 'Confirmed votes'. A search box labeled 'Search by issuer' is located to the right. Below this is a card for 'Triodos Bank N.V.' with the following details: 'EGM', '1000 securities | Registration number 1.722.00002', and a green 'Approved' badge. At the bottom of the card is a grey 'Join meeting' button.

Disclaimer

This presentation has been prepared by ABN AMRO Bank N.V. (“ABN AMRO”) exclusively for the benefit and internal use of you to serve for discussion purposes only. This presentation is incomplete without reference to, and should be viewed solely in conjunction with, the oral briefing provided by ABN AMRO. This presentation is proprietary to ABN AMRO and may not be disclosed to any third party or used for any other purpose without the prior written consent of ABN AMRO.

The information in this presentation reflects prevailing conditions and our views as of this date, all of which are accordingly subject to change. ABN AMRO’s opinions and estimates constitute ABN AMRO’s judgement and should be regarded as indicative, preliminary and for illustrative purposes only. In preparing this presentation, we have relied upon and assumed, without independent verification thereof, the accuracy and completeness of all information available from public sources or which was provided to us by or on behalf of you, if any, or which was otherwise reviewed by us.

No representation or warranty express or implied, is or will be made in relation to, and no responsibility or liability is or will be accepted by ABN AMRO (or any of its respective directors, officers, employees, advisers, agents, representatives and consultants) as to or in relation to, the accuracy or completeness of this presentation or any further written or oral information made available to you or your advisers.

ABN AMRO expressly disclaims any and all liability which may be based on the information contained in this presentation, errors therein or omissions there from. In particular, no representation or warranty is given as to the accuracy of any information (financial or otherwise) contained herein, or as to the achievement or reasonableness of any forecasts, projections, management targets, prospects or returns. In addition, our analyses are not and do not purport to be appraisals of the assets, stock or business of the company. Even when this presentation contains a type of appraisal, it should be considered preliminary, suitable only for the purpose described herein and not to be disclosed or otherwise used without the prior written consent of ABN AMRO. The information in this presentation does not take into account the effects of a possible transaction or transactions involving an actual or potential change of control, which may have significant valuation and other effects. ABN AMRO makes no representations as to the actual value which may be received in connection with a transaction nor the legal, tax or accounting effects of consummating a transaction.

This presentation does not constitute a commitment by ABN AMRO to underwrite, subscribe for or place any securities or to extend or arrange credit or to provide any other services. This presentation has not been registered or approved in any jurisdiction.